

At Palm Beach Tan, our community is our family. That's why we made the decision to close our doors temporarily — to safeguard our members and our employees and to do our part to contain the spread of Coronavirus in our communities.

QUESTIONS *about* YOUR MEMBERSHIP *or* PACKAGE?

Premier Rewards® and PBT® One™ Members

Premier Rewards and PBT One auto-bill payments will not be processed on April 1, and you will not be auto-billed again until the month following our reopening.

Stay & Save® Members

As usual, your frozen membership will continue to be charged \$7.50 each month under our Stay & Save program. However, we will credit your account \$15 in Tan Dollars every month your account is frozen through August (instead of the normal \$7.50). Plus, you will not lose any of your earned Premier Rewards® and your membership rate is protected. [Learn more about our Stay & Save program.](#)

Package and Paid-In-Full Accounts

Your expiration dates will be extended once we reopen to give you plenty of time to enjoy your membership or package.

If you have any questions or concerns, please complete the [Customer Care Form](#) on our website. We will get back to you as soon as possible.

We really want to express how much we appreciate your loyalty and support. Stay safe, healthy and strong. We will be letting you know by email and social media just as soon as we reopen. In the meantime, let's stay connected on [Instagram](#) and [Facebook](#).

YOUR FRIENDS *at* PALM BEACH TAN

